

## QUALITY & ENVIRONMENT POLICY

Our policy is to maintain our Integrated Management System in accordance with NF EN ISO 14001: 2015 and NF EN ISO 9001: 2015.

Guaranteeing customer satisfaction while controlling our environmental impact is essential in our business of Import, Distribution and Installation, Training and Maintenance of medical and surgical equipment.

Our policy aims to ensure:



### Quality :

1. Patient safety by guaranteeing the conformity and reliability of imported and distributed products
2. Rapid delivery of products to customers, in accordance with defined delivery times
3. Listening carefully to users, to provide them with the information and training they need to optimize their use of the products.
4. Continuous technological innovation in our product ranges



### Environment :

1. Controlling our environmental impact, by taking action on the significant environmental aspects of the company's activities in order to prevent any pollution caused by them.
2. Reducing energy consumption and waste production
3. Involving employees and raising their awareness of the requirements of NF EN ISO 14001: 2015 and environmental issues

This Policy reflects a commitment to continuous improvement and environmental protection, as well as compliance with applicable regulatory, legal, environmental and compliance requirements.

It is essential that this Quality & Environmental Policy is known and understood by everyone if we are to achieve our objectives.

The QARA Department, which is responsible for the continuous improvement of the SMI, ensures that this Policy is disseminated and understood, and that it is implemented within the company.

Eaubonne, July 18<sup>th</sup>, 2025



Soledad PASCUAL  
Directrice Générale